



## Private hire – terms and conditions

### **Terms and conditions**

1. A £50 non-refundable deposit is required to secure your booking.
2. Please ensure your guests depart promptly at the end of the party to allow our staff designated cleaning time after your event. The bouncy castle will be turned off 5 minutes before the end to allow people to begin departure on time.
3. Please ensure no food or drinks are brought in to be consumed within our venue. We must keep strict control of this to protect our customers. If there is anything you wish to have that is not on our menu, please let us know and we will do our best to provide it for you. This excludes birthday cake, party favours and any baby food and drinks.
4. Hot and cold drinks and snacks will be available to purchase on the day. Our food menu is not available but we can work with you to supply any food you may require for both adults and children. If you have a request that is not on our booking form please let us know and we will try our best to accommodate.
5. If you have hired the bouncy castle, please read and sign the terms and conditions supplied at the start of the event and ensure children are supervised to avoid any accidents. The payment for the castle is made directly to bounce n slide or a member of our staff, in cash, at the start of the party.
6. If any of your family or guests have any medical conditions or allergies, please let us know in advance of the event on the booking form.
7. Please be aware that after form submission, any changes you would like to make are at our discretion, we will do our best to meet your needs. If you would like to make any changes to your booking form after submission, please contact us at [playdatesprivatehire@outlook.com](mailto:playdatesprivatehire@outlook.com).
8. Finally, make the most of your party, we work hard in advance to plan your party so that on the day, your only focus is on your child and guests.